

## Energy News

**ENERGY SAVERS INC**  
Your "One Stop Energy Shop"



### UPDATE! Save up to 20% on Residential Electricity

#### Attention Duquesne Light Customers!

For a limited time get the lowest price offered by any supplier of 7.17¢ / kWh

Highly competitive rates are also available for customers serviced by PPL and PECO.

In response to many questions regarding our residential program we have created a Frequently Asked Questions list. The FAQ is also included in this mailing for your convenience but the most up-to-date version can be found on our our Residential page <http://www.energysaversinc.com/residential>

#### The sign up form asks for Social Security Number. Do I need to provide my SSN?

You do NOT need to provide your SSN. The supplier will ask for the last 4 digits of your SSN in the unlikely event that you need to call them. We recommend 5 zeros followed by the last 4 digits of your SSN or any 4 digit number you can easily remember. E.g. if your SSN is 123-45-6789 then you can enter 000006789 in the SSN field on the form.

#### Why is your program better? PA Power Switch shows TriEagle's price is the same as FirstEnergy's price.

Our program is a private offering and is not advertised on PA Power Switch. Compare our prices by going to the supplier's web site via the link we have provided and review the prices for yourself.

#### Will my bill change?

You will continue to pay your electricity bill normally. Once you are enrolled, your bill will show TriEagle as the supplier and TriEagle's charges will appear on your bill, replacing the default supply, transmission, and/or generation charges. [View a sample Duquesne Light bill](#)

#### Why is there a cancellation fee?

There will only be a cancellation fee if you switch to another supplier before your contract is up. If you move or terminate service with the utility you will not be charged a fee.

#### How do I know if I am already under contract with another supplier?

Check your bill. Your utility bill will indicate what supplier you are with, if any. On a Duquesne Light bill this will be listed in the "General & Supplier Information".

#### What if I am under contract?

If you are under contract with Dominion Energy or Dominion People's plus prior to 2010 there is no cancellation fee. Simply enroll with our supplier to cancel and switch. For other suppliers check your terms and conditions. Many who do telephone enrollments carry no cancellation fee.

#### Why isn't this program available for Penn Power and Allegheny Power?

Penn Power and Allegheny Power have very low per kilowatt hour rates. There is no need to enroll with a supplier for your home at this time.

#### I am a Duquesne Light customer. How is my price to compare calculated?

Duquesne Light will list your "Price to Compare" on page 1 of your bill. This should be very close to your actual cost per kilowatt hour. You can calculate your actual cost per kilowatt hour as follows: Add the dollar amounts for "Supply" and "Transmission" on the last page of your bill and divide that number by your total kilowatt hours used.

E.g. A customer uses 1,380 kilowatt hours in a month

The bill shows \$100.04 for Supply and \$13.80 for Transmission.  $(\$110.04 + \$13.80) \div 1,380 = 8.92\text{¢}$  per kilowatt hour.

**Why choose a fixed price over a variable price?**

Always choose fixed price contracts. A variable price electricity contract will cost you money. During months when you use the most electricity, the cost per kilowatt hour is highest. We have seen some customers with variable price contracts paying up to twice the promised rate and over 30% more than the utility's rate.

**I have a commercial account. Can you do commercial accounts or only residential?**

Yes! We do commercial accounts. Please contact us by email [info@energysaversinc.com](mailto:info@energysaversinc.com) or phone (412) 364-6468 to get a quote.

**Do you do natural gas for homes?**

We currently do not have a product offering for residential natural gas. However, we do have a program for commercial customers. Please contact us by [email](#) or phone (412) 364-6468 to get a quote.

**Why don't I see the discounted price on the supplier's web site?**

Make sure that you have navigated to the supplier's web site through the link that we have provided to you.

**I have more questions. What should I do?**

Contact us by email [info@energysaversinc.com](mailto:info@energysaversinc.com) or phone (412) 364-6468

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